

The logo for 'mitto' is written in a white, lowercase, sans-serif font. The letter 'o' is stylized with a white arrow pointing to the right, positioned above the top right of the 'o'.The logo for 'Bitrix24' is written in a white, uppercase, sans-serif font. A small white clock icon is positioned to the right of the '4'.

# BITRIX24 - SMS INTEGRATION

## How To Get Started

Bitrix24 is a **collaboration software with tools for management, collaboration, and communication**. Bitrix24 provides customer with a unified platform for files, projects, messages, tasks, and contacts. Customers can immediately use the platform by simply registering for an account and then inviting their colleagues.

## PART 1

# MITTO INTEGRATION

Mitto is integrated through independent app – custom SMS activity that can be downloaded from Bitrix24 Market Place. App is available in English, Spanish, German, Italian and Portuguese language.

Link to Mitto on marketplace:

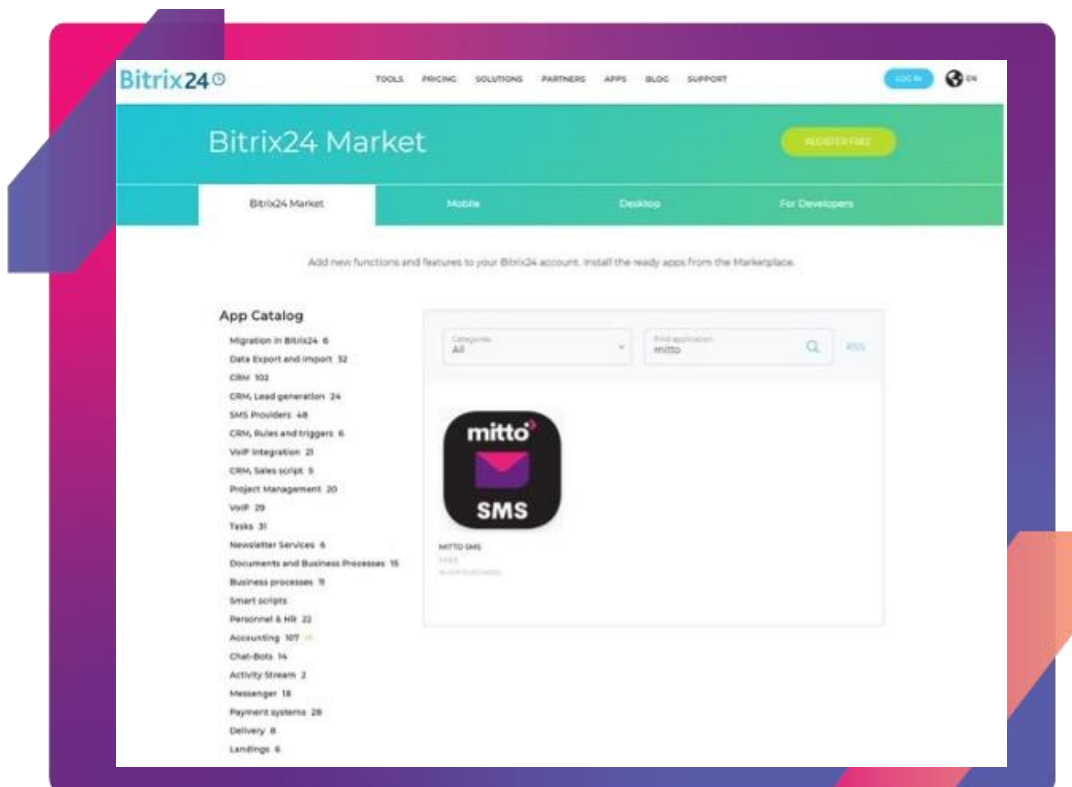
<https://www.bitrix24.com/apps/?app=informunity.mittosms#description>

### Prerequisites:

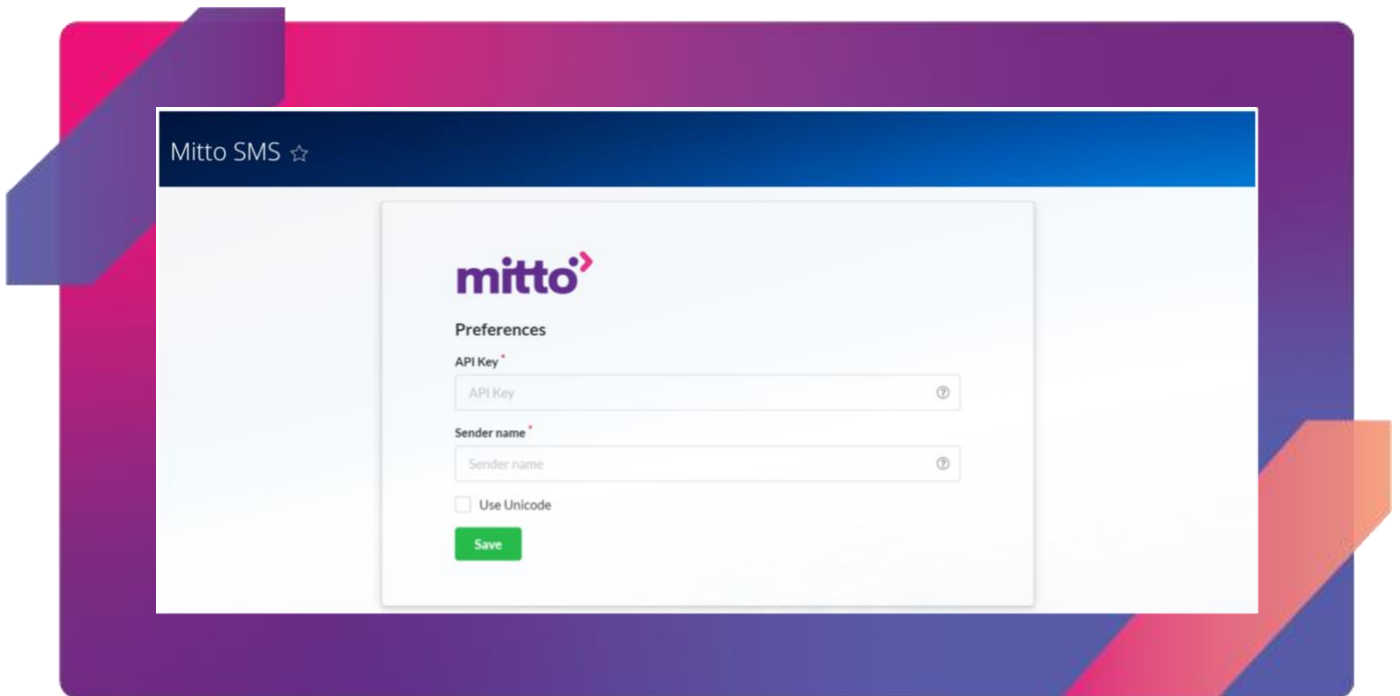
- Bitrix24 account
- **Mitto account:**
  - **Guide – [How to create Mitto account](#)** and find API keys

### Steps:

- Choose Mitto in marketplace:



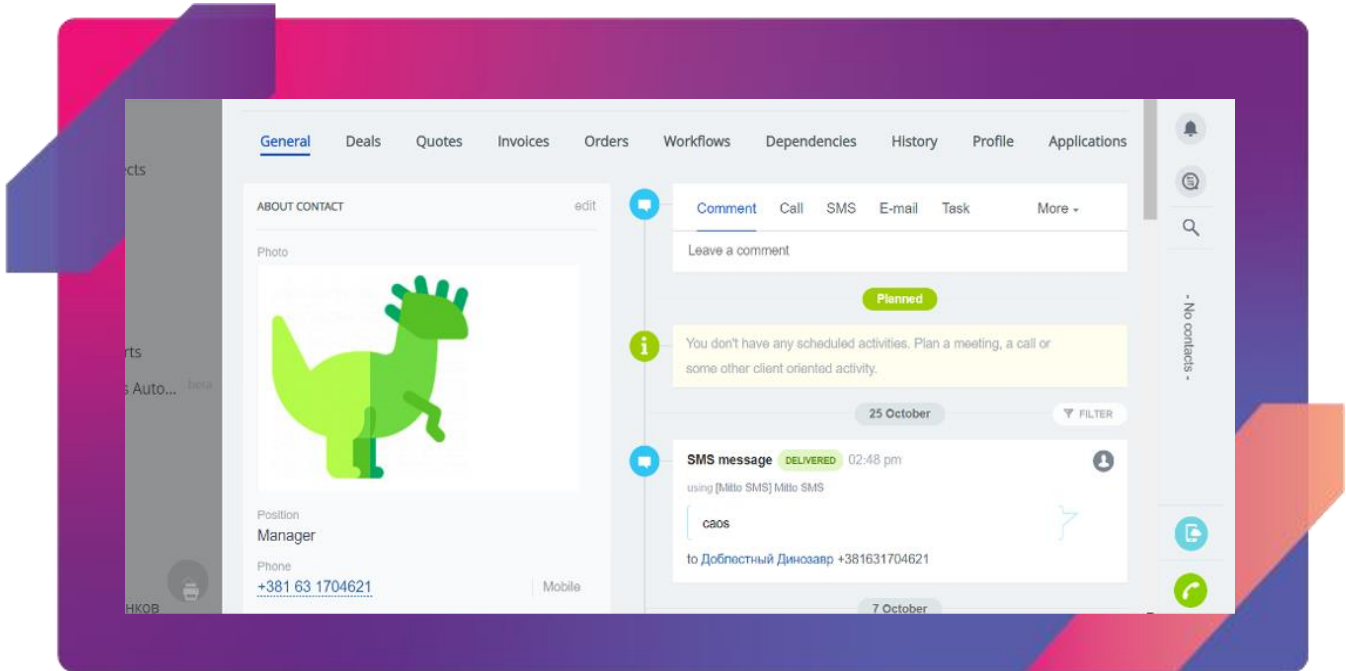
- Enter API key and Sender ID – collaborate with Mitto team to get and approve this.



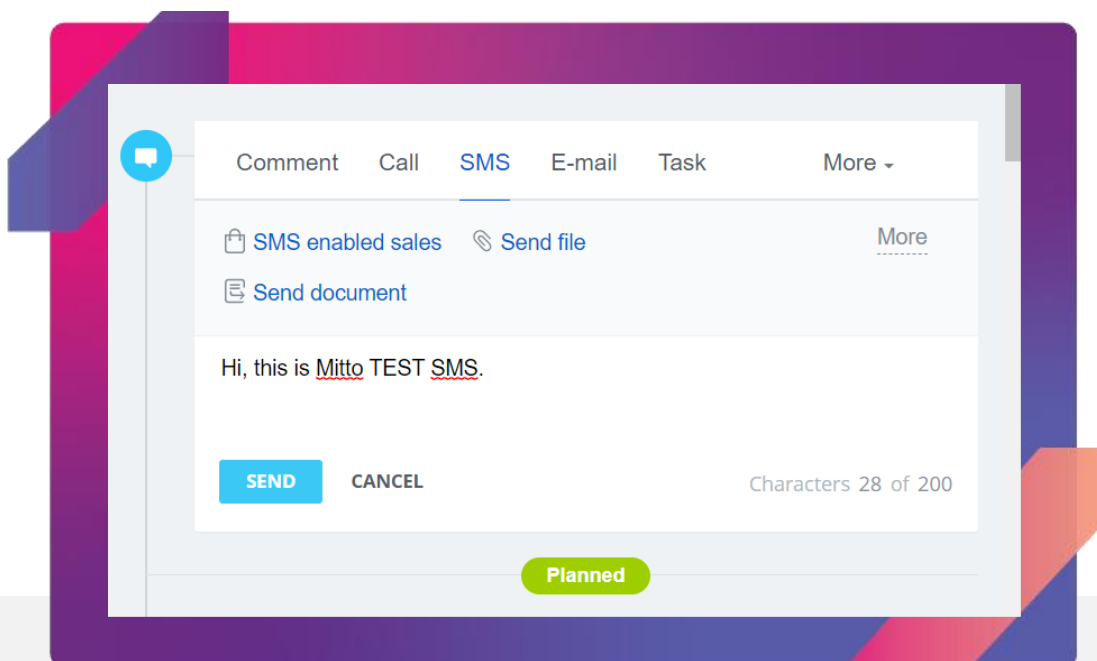
## PART 2

# SENDING SMS MESSAGES

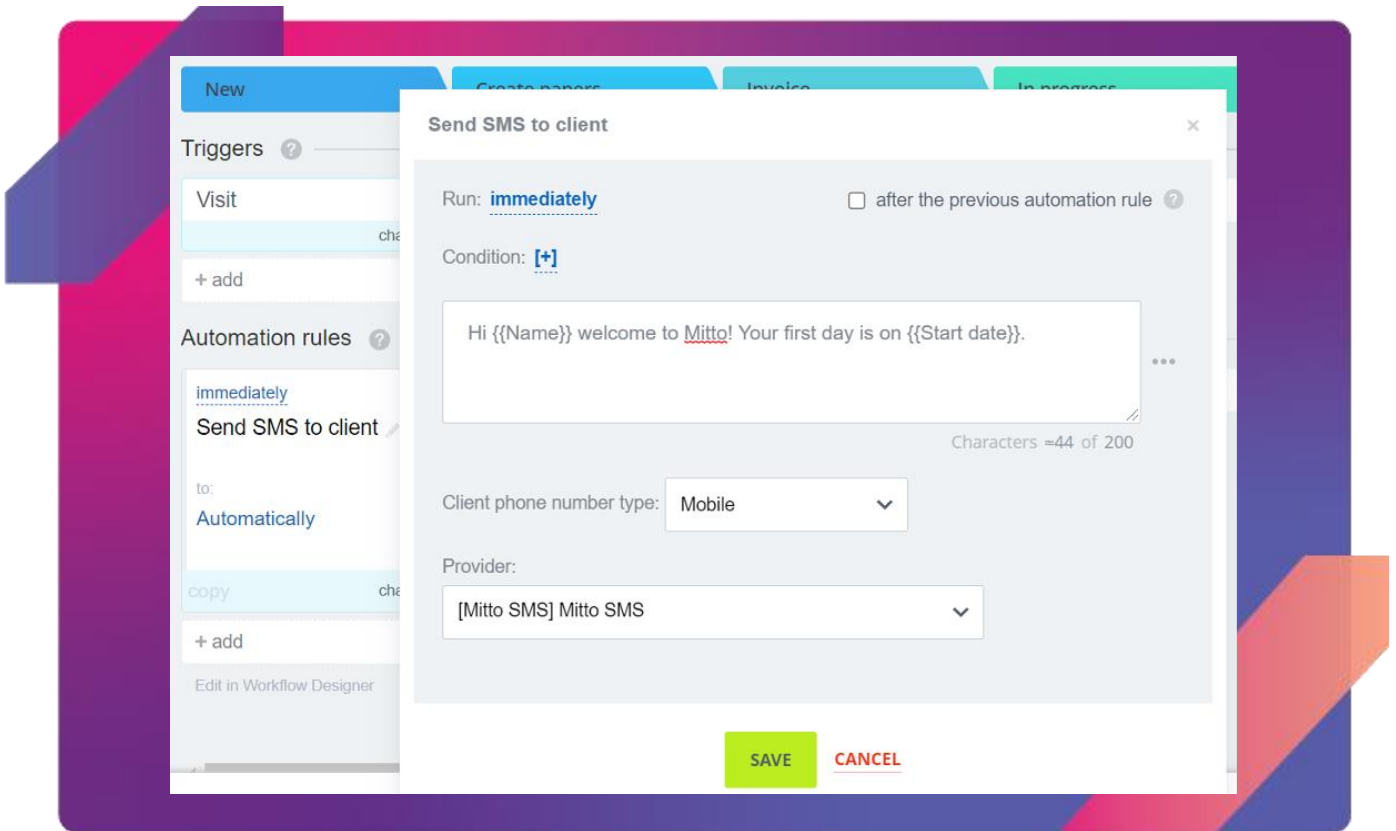
- In order to send SMS message navigate to CRM section and choose a Contact. Contacts can be imported.



- When you enter a contact, you will see the option for SMS. Click on that and you will be able to enter the message content and send it.



- You can also create Automation Rules and send automated SMS messages.



### Features:

- SMS send-out directly from Lead, Deal, Contact
- Send triggered SMS Messages

### Use Cases:

- Customer Notifications
- Marketing/Promotional

**mitto**›