



## CINGREEN CUSTOMER SUCCESS



# CINGREEN DRIVES CUSTOMER SATISFACTION AND UNLOCKS COST-EFFICIENCY WITH MITTO

### CINGREEN

Cingreen is a mobile data applications and development company specializing in phone verification, mobile application service development, and big data marketing and promotions. They aim to provide low-cost, high-quality IP information push services to consumers and enterprises. Headquartered in Beijing, Cingreen serves more than 200 countries worldwide.

#### USE CASE

Marketing promotions

#### PRODUCT

SMS API

## CHALLENGE

Cingreen provides customers with affordable, best-in-class international IP information mobile push services. Their ultimate goal is to achieve complete customer satisfaction by helping clients attain their desired results.

With solutions deeply rooted in mobile technology, Cingreen understands that speed and reliability are vital to exceeding customers' expectations. Cingreen needed to find a telecommunications provider that optimized cost-effectiveness while ensuring the best delivery speeds possible to continue providing efficient, first-rate services to their customers.

## SOLUTION

Cingreen turned to Mitto because of our affordability, extensive global reach, dependable delivery, and superior support. Our AI-powered, carrier-grade routing platform identifies the best paths and prioritizes traffic by type. This guarantees optimal cost-effectiveness and delivery speeds by the route.



**OUR TECHNICAL STAFF CONTACTS MITTO'S CUSTOMER SERVICE AT ALL HOURS TO HANDLE CUSTOMER ISSUES, AND THEY ALWAYS RECEIVE A PROMPT RESPONSE. WE ARE DEEPLY IMPRESSED BY THIS LEVEL OF COMMITMENT**

JIMMY ZHAO,  
VP OF MARKETING  
CINGREEN

Thanks to Mitto's direct connections to countless carriers across the globe, Cingreen was able to maximize their ROI. And with a globally dispersed team of mobile technology experts available 24/7, Cingreen received the best consultative service possible.

## KEY RESULTS

Since implementing Mitto's API, Cingreen has boosted cost-savings, improved efficiency, and wowed their customers. With the help of Mitto's world-class support team, Cingreen has been able to rely on 24/7 instant support to ensure a successful onboarding.

Due to this immediate success, Cingreen plans to expand their partnership with Mitto, utilizing our WhatsApp Messenger and Number Lookup services in the near future.



[www.mitto.ch](http://www.mitto.ch)

Mitto is a leading provider of global, omnichannel communications solutions, supporting business growth with advanced customer engagement technology and next-generation business messaging, and end-to-end phone number management. Mitto's platform ensures the world's largest brands and MNOs ready for what's next.

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