

VOICE

ENHANCE GLOBAL CONNECTIONS, ONE CALL AT A TIME



Converse and convert with customized voice calling experiences through a carrier-grade platform

Let's get Started

LEVERAGE THE CUSTOMIZABLE NATURE OF DIGITAL VOICE





Customer Centric

Give a personalized touch with local languages and differentiate by adding names and other personal information in the call, direct from your CRM system



Cost-Efficient

The world of voice is now available to businesses of any size—not just large enterprises—with easy implementation + optimal pricing



Digitally Transformed

Save time, money, and resources with automated password resets that utilize OTPs to verified phone numbers without dependency on live support teams



Accessible

With just a number, reach anyone with a phone [mobile or landline] to ensure your brand's voice is heard loud and clear—anywhere in the world

WHY DOES MY BRAND NEED TO OFFER VOICE?

To meet the needs of your customers, it's important to provide reliable delivery of mission-critical messaging with optimal routing & system redundancy



EFFICIENT PER-SECOND BILLING

Cost for voice services is billed truly per-second with payments only for time used [available in most countries—inquire with Sales to learn more]



TEXT-TO-SPEECH & SPEECH-TO-TEXT

Scale calls by turning text to speech in multiple languages/dialects plus listen to users in 150+ languages with automatic speech recognition



INTERACTIVE VOICE RESPONSE [IVR]

Conduct inbound and outbound polls and route calls via dual-tone multi-frequency [DTMF] key prompts to users, departments, or mobile devices



INTELLIGENT AUTOMATIC ROUTING

Calls sent through a proprietary, proactive system that performs a real-time evaluation of routes in search of optimal deliverability

ENGAGEMENT THROUGHOUT THE CUSTOMER JOURNEY

➤ CRITICAL ALERTS

Increase brand satisfaction and customer experience with reliable delivery of time-sensitive information



➤ CUSTOMER SUPPORT

Provide an accessible, cost-efficient channel for two-way troubleshooting and frictionless password resets

➤ CUSTOMER NOTIFICATIONS

Add value to the customer experience with personalized one-to-one reminders, invites, and more



➤ CONTACTLESS CUSTOMER SERVICE

Keep interactions safe by providing convenient mobile connectivity for deliveries, pickups, viewings, and more